

## GCC QUALITY POLICY

The employees of GCC are committed to customer satisfaction by systematically developing processes to ensure every order is filled with products and in a manner that exactly conforms to the customer's accepted purchase order requirements.

GCC develops and analyzes objective data to continually improve its processes to meet this goal. Our customers benefit from the quality and breadth of the products we offer, which we actively seek to enhance by setting the standard in our relationship with our suppliers.

Our quality management system empowers every employee to act and plan in accordance with this policy, and every employee knows our objectives and their part in meeting customer requirements and continual improvement.

## **Rod Longnecker**

President GCC

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